



<https://careers.q-centrix.com/job/application-support-specialist/>

Application Support Specialist

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Description

If you're tech-savvy with a passion for customer support and have an interest in healthcare, Q-Centrix might be the place for you!

We're looking for an entry-level Application Support Specialist to support our

As an Application Support Specialist, you will...

Quickly learn the configuration and workflow our clinical data registry abstraction software [products](#).

[Provide](#) technical support to a large, remote team whose success depends on the technology they use every day;

Troubleshoot issues collaboratively with our Product Development and Engineering teams as part of an integrated technology [partnership](#).

[Collaborate](#) with cross-functional groups

You're an ideal Support Specialist if you...

Get a thrill out of solving technical issues and helping others do the same;

Know that patience is a virtue

Are excited by the changing pace of a high-growth [business](#).

[Love](#) helping others solve problems – even if it's sometimes outside the role.

Are eager to learn our business and understand the importance of your contributions to our overall success.

We require...

An associate degree or higher in an Information Technology-related concentration;

Experience with Cloud and Remote Desktop technologies;

Previous, proven experience troubleshooting on the phone.

Contacts

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Hiring organization

Q-Centrix

Employment Type

Full-Time

Job Location

Chicago, Illinois

Date posted

February 13, 2020